

## **Data Protection Policy**

Natasha Pitts Art takes your privacy very seriously. Information kept by Natasha Pitts art will only be used for matters relating to your order or enquiries relating to a product sold by Natasha Pitts Art. If you are signed up to the Natasha Pitts Art Newsletter or receive information regarding events I will only do so with your express permission which can be withdrawn at any point. Either in writing to my business address (found on my website [www.natashapittsart.uk](http://www.natashapittsart.uk) or via my email address [natashapittsart@yahoo.co.uk](mailto:natashapittsart@yahoo.co.uk))

### Information I Collect

To fulfil your order, you must provide me with certain information such as your name, email address, postal address, payment information, and the details of the product that you're ordering. You may also choose to provide me with additional personal information (for a custom artwork order for example), if you contact me directly.

### Why I Need Your Information and How I Use It

I rely on a number of legal bases to collect, use, and share your information, including:

As needed to provide my services, such as when I use your information to fulfil your order, to settle disputes, or to provide customer support; when you have provided your affirmative consent, which you may revoke at any time, such as by signing up for my mailing list; if necessary to comply with a legal obligation or court order or in connection with a legal claim, such as retaining information about your purchases if required by tax law; and as necessary for the purpose of my legitimate interests, if those legitimate interests are not overridden by your rights or interests, such as 1) providing and improving my services. I use your information to provide the services you requested and in my legitimate interest to improve my services; and 2) Compliance with the Etsy and Paypal Seller Policy and Terms of Use (if applicable). I use your information as necessary to comply with my obligations under the Etsy and paypal Seller Policy and Terms of Use.

3. The third parties with whom he shares personal information

### Information Sharing and Disclosure

Information about my customers is important to my business. I share your personal information for very limited reasons and in limited circumstances, as follows:

Etsy and Paypal (if purchases are made through these platforms). I share information with Etsy and paypal as necessary to provide you my services and comply with my obligations under both the Etsy and Paypal Seller and Terms of Use policy.

Service providers. I engage certain trusted third parties to perform functions and provide services to my shop, such as delivery companies. I will share your personal information with these third parties, but only to the extent necessary to perform these services.

Compliance with laws. I may collect, use, retain, and share your information if I have a good faith belief that it is reasonably necessary to: (a) respond to legal process or to government requests; (b) enforce my agreements, terms and policies; (c) prevent, investigate, and address fraud and other illegal activity, security, or technical issues; or (d) protect the rights, property, and safety of my customers, or others.

### Data Retention

I retain your personal information only for as long as necessary to provide you with my services and as described in my Privacy Policy. However, I may also be required to retain this information to comply with my legal and regulatory obligations, to resolve disputes, and to enforce my agreements. I generally keep your data for the following time period: 4 years.

## Your Rights

If you reside in certain territories, including the EU, you have a number of rights in relation to your personal information. While some of these rights apply generally, certain rights apply only in certain limited cases. I describe these rights below:

**Access.** You may have the right to access and receive a copy of the personal information I hold about you by contacting me using the contact information below.

**Change, restrict, delete.** You may also have rights to change, restrict my use of, or delete your personal information. Absent exceptional circumstances (like where I am required to store data for legal reasons) I will generally delete your personal information upon request.

**Object.** You can object to (i) my processing of some of your information based on my legitimate interests and (ii) receiving marketing messages from me after providing your express consent to receive them. In such cases, I will delete your personal information unless I have compelling and legitimate grounds to continue using that information or if it is needed for legal reasons.

**Complain.** If you reside in the EU and wish to raise a concern about my use of your information (and without prejudice to any other rights you may have), you have the right to do so with your local data protection authority.

**How to Contact Me**

For purposes of EU data protection law, I, Natasha Pitts, am the data controller of your personal information. If you have any questions or concerns, you may contact me at the address stated in my shop details or via email at [natashapittsart@yahoo.co.uk](mailto:natashapittsart@yahoo.co.uk)